



## OVERVIEW AND SCRUTINY COMMITTEE

Date: Wednesday, 20 September 2017

Time: 6.00 pm,

Location: Shimkent Room - Daneshill House, Danestrete

Contact: Lisa Jerome

Members: Councillors: L Martin-Haugh (Chair), P Bibby CC (Vice-Chair), J Brown, H Burrell, M Downing, A Farquharson, M Gardner, L Harrington, C Latif, J Lloyd, S Mead, A Mitchell CC, R Parker CC and C Saunders

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### AGENDA

#### PART 1

1. **APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST**

2. **REVIEW OF COMPLAINTS & FEEDBACK HANDLING**

The Committee will interview witnesses for the review into Complaints & Feedback Handling including officers from Housing Repairs, Housing Investment and Refuse and Recycling.

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3. **REVISED SCOPING DOCUMENT**

To note the revised scoping document following Members comments from the meeting held on 28 June 2017.

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4. **URGENT PART 1 BUSINESS**

To consider any Part 1 business accepted by the Chair as urgent.

5. **EXCLUSION OF PRESS AND PUBLIC**

To consider the following motions –

1. That under Section 100(A) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as described in paragraphs 1 – 7 of Part 1 of Schedule 12A of the Act as amended by Local Government (Access to Information) (Variation) Order 2006.

2. That Members consider the reasons for the following reports being in Part II and

determine whether or not maintaining the exemption from disclosure of the information contained therein outweighs the public interest in disclosure.

**6. URGENT PART II BUSINESS**

To consider any Part II business accepted by the Chair as urgent.